

## **TERMS & CONDITIONS OF HIRE**

### **1.RESERVATION**

It is recommended that you reserve items as early as possible to ensure availability.

### **2.DEPOSIT**

A security deposit of 25% of the total order is required when placing your order. This will be refunded when all items have been returned in their original condition. The cost to repair or replace any damaged or missing costumes will be deducted from the security deposit. In the case of lost or destroyed costumes, the hirer will be charged the new purchase amount of that costume. If the deposit does not cover the cost, the hirer will be charged the balance.

### **3.HIRE CHARGE**

The hire charge is due 7 days before collection/delivery of items.

All hire charges are kept to a minimum but costumes which require dry cleaning will be slightly more expensive. Discounts will be made on large orders.

### **4.POSTAGE**

For items not collected in person the outbound postage/courier charge will be added to the hire charge. It is the hirer's responsibility to cover the costs of the return postage/courier charge. Items will be sent by Royal Mail Recorded Delivery or by courier depending on the size of the order.

### **5.COSTUMES**

Viewing and fittings can be arranged by appointment prior to booking.

We understand that within each size range there will always be a variety of body shapes. Minor alterations to seams and lengths are permitted but these must be removed without damage being made before the return of the costumes. Name tags must also be removed.

### **6.CONDITION AND DAMAGE**

On hiring the costumes you agree to all costumes being returned in the condition they are received. Any damage considered to have occurred due to abuse or mishandling such as tearing, burning, cutting, excessive staining, removal of any decoration could result in you being invoiced for the full replacement cost of the item.

### **7.HIRE PERIOD**

There is no minimum or maximum hire period allowed, as long as the costumes are available.

### **8.CANCELLATION**

Orders may be cancelled at any time by the hirer without penalty up to a week prior to collection/delivery. Orders cancelled less than 7 days before collection/delivery will incur the penalty of the security deposit being retained.

### **9.LATE RETURNS**

It is extremely important that your items are returned on the due date as this may affect other subsequent hires. Any late returns will incur the penalty of the security deposit being retained.

### **10.AGREEMENT OF TERMS AND CONDITIONS**

By making a payment and/or signing the Hire Agreement, the hirer agrees to these conditions.

**I have read, understood and agreed to the above Terms and Conditions of hire.**

**Signed.....**

**Date .....**

**PRINT NAME .....**